Auto-Legend Tool Reference Guide

Purpose

The Auto-Legend Generation tool automatically generates the HTML for a legend based on the pricing rules defined by Production. Tax and price increase info will be considered, as well as if the price is Total or + Fee. Any additional information will need to be added manually using the snippet dropdown like before.

This tool will help reduce the frequency of show/legend mismatches by providing accurate tier names, prices, and descriptions. These are very harmful and difficult-to-spot potentialities that happen very often.

Process Overview

The Auto-Legend Generation tool can be found in a Show Record next to the legend field. A button labeled "Generate Legend" can be found to the left of the legend.

Production must add all pricing details (tiers, types, tax, fee) before clicking the button. Once all the pricing details have been added, clicking the "Generate Legend" button will automatically place the HTML to render the legend into the field. Any additional information, such as wheelchairs or companion seats, must be added manually using the Snippets like before.

Save the Show Record and go to the client's ticketing site to check if the legend has been generated correctly.

Step-by-Step Instructions

Step	Action	Tips
1	Create a new show record	
2	Add all pricing details and save show	
3	Re-open show record and click "Generate Legend" button	Button is to the left of the Legend field
4	Add any additional information that was not generated by the tool	Wheelchair, companion seats, etc.
5	Save show record and check on ticketing site	

Troubleshooting / FAQs

- Although the tool has been tested for multiple different test cases, there is always the possibility of a client wanting specific rules that do not work with the tool. Please check the generated legend to make sure everything looks satisfactory and tell Nick I. if a setup is found that does not work.

- Price increase messages should be correctly added to the legend with the client's time zone. The price should also automatically update the legend at the time of the price increase.

- A list will be provided below of every scenario tested for:
    - 5 Tiers, 0 Types, Total
    - 2 Tiers, 2 Types, Descriptions, Total
    - 3 Tiers, 3 Types, No description, + Fee + Tax
    - 1 Tier, 2 Types, Total
    - 1 Balcony Tier, 3 types, + Fee + Tax
    - 2 Tiers, 1 Type each, Total
    - 1 Tier, 1 Type, No description, + Fee
    - 1 Tier, 1 Type, Price increase, Total
    - 2 Tiers, Mixed types (Premium, Adult Standard, Child Standard)